

Membership *MATTERS*

Published for Members of PriorityONE Credit Union of Florida • Summer 2020

WE ARE HERE FOR YOU!

Dear Valued Members,

Our community has been through a lot over the past few months. As COVID-19 cases continue to rise in this area, we want you to know that although our lobbies are not yet open to the public, we are here for YOU, our Members. Let us know how we can help you. Give us a call at 954.335.5100, Opt. 2 to speak with a Contact Center representative or schedule an appointment with one of our Member Relations Specialists. While many things have changed, one thing remains the same: our commitment to serving you!

Appointments are available at the Sunrise and Coral Springs branch lobbies:

Monday-Friday

9:30 a.m. to 4:00 p.m.

Drive-thru hours remain Monday through Friday

Sunrise - 8:00 a.m. - 4:30 p.m.

Coral Springs - 9:30 a.m. - 4:00 p.m.

- Masks must be worn inside branches at all times, hand sanitizer will be available. Members who prefer not to wear a mask may continue to use our drive-thru as they will not be permitted to enter our building.
- Valid ID must be presented when entering the building and at the teller window. You will be asked to remove your mask briefly to confirm your identity.
- No public use of restroom facilities will be allowed.
- We continue to encourage all of our members to utilize our remote services, including online banking, mobile banking and ATMs which will reduce your exposure to the virus while staying up to speed with your finances.
- We ask that all our members continue to be patient as we work through these challenging times together.

If you have any questions, please email us at info@priorityonefl.org or call 954.335.5100, Opt. 2.



Nancy Rappaport

Nancy Rappaport

President and CEO

Get The Rates and Payments You Deserve - You've Been through Enough!

Whether you're looking to purchase a new or used vehicle or simply wanting to keep your dream car that's financed with another lender - **WE can help!**

Purchase or Refinance Rates as low as...



1.99% APR*

...PLUS A LITTLE \$\$EXTRA\$\$!

BORROW...

AND RECEIVE...

Up to \$10,000 >>>>>> \$100 Cash

10,001 and up >>>>>> \$150 Cash

*Annual Percentage Rate. Rates and terms are subject to change without notice. Some restrictions may apply. Subject to credit union loan policies and guidelines. The interest rate you pay will be based on the term of your loan and your credit score.

COVID IRA 2020 Required Distribution Waiver



If you are receiving scheduled Required Minimum Distributions and want to waive your 2020 payment, the Coronavirus Aid, Relief and Economic Security (Cares) Act, signed into law on March 27, 2020 states that you can choose to waive it by informing your financial institution in writing. If you want to take advantage of this option, please contact us at 954.335.5100 to request a waiver form. If you still want to receive your scheduled payment in 2020, no action is required, they will continue as planned.

You are Our First Line of Defense to Fighting Fraud!

- Checking your accounts frequently and responding promptly to card transaction texts to confirm or deny suspicious activity.
- Never sharing your login credentials or access code with anyone.
- Avoiding skimmers and the hold gas stations place on your funds when you swipe at the pump. Go inside!
- Resisting the urge to sign up for free trial offers. What starts as a free trial - or for a very low cost - might end up costing you real money.
- Avoid becoming a victim of a check fraud scam for checks received via work-from-home jobs or an overpayment for items being sold online.



Also, PriorityONE would never initiate an email, text or call requesting your PIN, card or account number. Do not respond! Call us to verify! 954.335.5100, Opt 2.

LET'S SHOW FRAUD WHO'S BOSS!

Virtual Annual Board Meeting

August 27, 2020 at 2:00 PM

Call 954.335.5100, Opt. 2 for details



**COMING
SOON:
Shred Day**

We've all been at home cleaning out files and drawers – now you have documents to shred. And we can help!



Checking Accounts - Don't Miss Out!

i-Net

- Earn up to 1.00% APY¹
- No Monthly Fees
- No Minimum Balance



¹Annual Percentage Yield. Requires: e-Statements, direct deposit at least once per month (min. of \$150.00), use free online bill pay at least two times per month and make at least 12 Visa debit card transactions per month. If all qualifications are not met, yield paid is .10% APY. 1.00% APY paid on balances up to \$25,000. Rates and terms subject to change without notice



Go Green

- Earn .50% APY²
- No minimum balance
- No monthly service fees

²Annual percentage yield. Requires: e-Statements, and free direct deposit at least once per month (min of \$150.00) If all qualifications are not met, yield paid is .0% APY. .50% APY paid on balances up to \$25,000. Rates and terms subject to change without notice.

Zip

- Zippo minimum balance
- Zippo monthly service fee
- Free Online Bill Pay



Don't miss out on these spectacular checking accounts! Open your account online at www.priorityonefl.org or call us at 954.335.5100, Opt 2.

ENJOY ACCESS ANYWHERE...

Managing Your Credit Card Has Never Been Easier

Enjoy the freedom of PriorityONE's online account access with features like:

- online payments
- eStatements
- balance transfers

Your credit card account is always at your fingertips. No hassle, no worries.

Sign up at: www.priorityonefl.org/home/products-services/visa-platinum



You Make the Memories... We Help to Make them Possible

Looking to purchase or refinance your dream home? Call us at 954.335.5100, Option 2.



Shared Branching

When you're on the run, we're there for you.

Around town or across the country, you can transact your credit union business at 6,000+ shared branch locations nationwide.



That's because we're part of the CO-OP Shared Branch network, providing you with convenient access to your accounts, wherever you live, work, go to school or play.

When you visit a Shared Branch, simply present your member number with photo identification and you can:

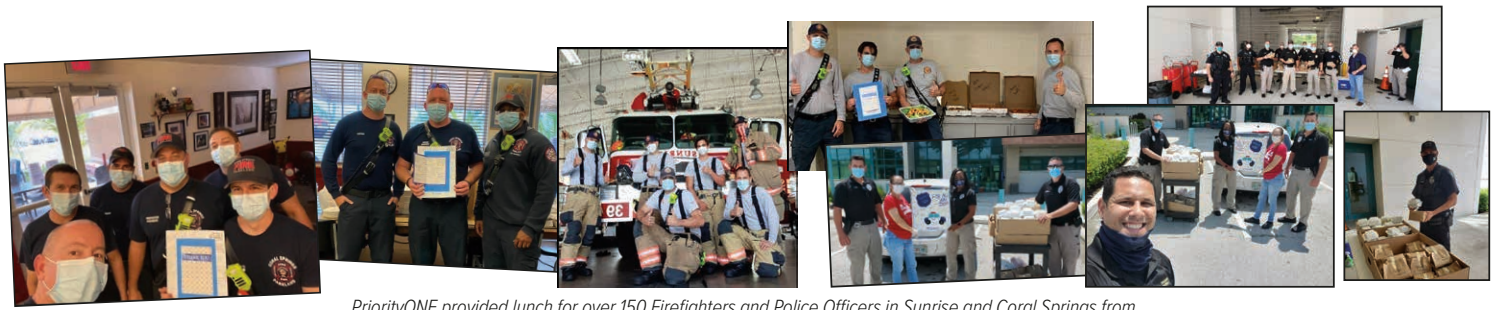
- Make deposits and withdrawals
- Transfer funds
- Make loan payments
- Obtain cash advances and balance inquiries
- And more!



It's good to know that even if our office doors are closed, the door to your account is still open at CO-OP Shared Branch locations.

To find a location wherever you're going, log on to www.priorityonefl.org, look for About Us and click Shared Services. You can even download the Shared Branch Locator app to your iPhone or Android phone.





PriorityONE provided lunch for over 150 Firefighters and Police Officers in Sunrise and Coral Springs from Scotto's Pizza Café, Annie's Pizza, Good Fellas Pizza and Pasquale Pizza. We can't thank our first responders enough!

We give thanks and support to all of our first responders and local businesses today and always.



Alexandria's Grooming



Bob Roth's New River Groves



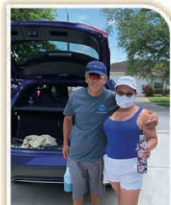
Pizzeria Sarpinos



Cucina Moderna



Local Stores/Fun Gifts



Canon's Detailing Service



The Fish Joint



Beli Full Qzeen



A-1 Auto Detailing



Suan



Kings Cup



Greenworx Nursery



Santino's Pizza Pasta



Charo Empanadas



Bare Bones



Grande Pizza Co



Milano's Pizza



Vivace Pizza



Ken and Mike's Pizza Pasta and More



Chez Katu



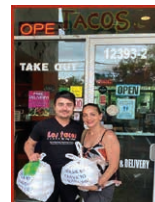
Ceviche and Guacamole House



Sybil's Bakery



Social Center Adult Daycare



Los Tacos



CONTACT CENTER: 954.335.5100

Toll Free: 877.635.3333

ZIP-24: 954.572.8989

Toll Free: 800.348.2728



Mobile App



Facebook

SUNRISE: 3000 N. University Drive

Lobby: Closed (by appointment only)

Drive thru: Monday to Friday 8:00 am - 4:30 pm • Saturday Closed

CORAL SPRINGS: 1700 N. University Drive, Suite 100 (next to Chili's)

Lobby: Closed (by appointment only)

Drive thru: Monday to Friday 9:30 am - 4:00 pm • Saturday Closed

